



## Resources Guide

### AlaskaCare Retiree Pharmacy Transition

*I need to: get general prescription drug information, find a pharmacy, ID cards, see if my medication is covered, make sure my mail order medications transferred, order refills.*

Call: OptumRx at (855) 409-6999, TTY 711

*I need to: see if my medications require pre-authorization or have quantity limits.*

Call: OptumRx at (855) 409-6999, TTY 711

Review the formulary online at: <https://doa.alaska.gov/drb/alaskacare/optumrx.html>

*I need to: find a pharmacy or see if my pharmacy is in network.*

Call: OptumRx at (855) 409-6999, TTY 711

Online: [https://www.optumrx.com/oe\\_alskeert/pharmacy-locator](https://www.optumrx.com/oe_alskeert/pharmacy-locator)

*I need to: see if my specialty medication has transferred.*

Call: BriovaRx at 855-4BRIOVA 0 (855) 427-4682

*I want to: talk to someone at the Division of Retirement and Benefits*

Call: (800) 821-2251

Email [doa.drb.benefits@alaska.gov](mailto:doa.drb.benefits@alaska.gov)

Mail: Alaska Department of Administration

Division of Retirement and Benefits

P.O. Box 110203

Juneau, AK 99811-0203

*I need to: talk to someone about my EGWP enrollment.*

Call: (855) 235-1405 to opt-out, or provide missing demographic data for enrollment. All other inquiries should be directed to (855) 409-6999.

*I want to: find out more about the Retiree Health Plan Advisory Board.*

Online: <https://doa.alaska.gov/drb/alaskacare/retiree/advisory.html>

Email: [alaskaRHPAB@alaska.gov](mailto:alaskaRHPAB@alaska.gov)

Call: (907) 269-6293

*I want to: attend a telephonic townhall.*

Online: <http://doa.alaska.gov/drb/headlines/2018/08/eqwp-tele-townhall/#.XA28mmhKhPY>